

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Kratzenberg Examiner: Nathan C. Uber
Application Number: US10/549,967 Art Unit: 4143
Confirmation Number: 2231
Filing Date: September 16, 2005
Title: CUSTOMER ASSISTANCE SYSTEM FOR STORES

AMENDMENT AFTER NON-FINAL REJECTION

In response to the office action dated February 12, 2008 in the above-captioned application, please amend the above-captioned application as follows: